



Instruction Booklet & Warranty Terms

For Washer Essentials Kit &
Excelsior® HE Laundry Products



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Excelsior® HE Product Information

Excelsior® 304XS Stainless Steel Hoses*

* (Available exclusively in Washer Essentials Kit Only)



- **A pair of top quality color coded hoses:** Working temperature up to 160° F. One hose with red indicator stripes for connecting hot water, and the other with blue stripes for cold water. (*Indoor use only*)
- **Burst proof design:** Working pressure up to 125 PSI, and up to 1500 PSI burst strength.
- **3/4" Female to female hose connections:** featuring 90° goose neck end, 60-in length, wide 8.4mm diameter nickel plated fittings that fit all washers allowing them to fill faster. Elbow connectors allow for better water flow; reducing water knock and reduced space requirements at time of installation.
- **Corrosion resistant** extra strength stainless steel braided.
- **Certified and tested** IAPMO R&T, AB 1953 Lead free, NSF61, UPC™ and cUPC™ National Standards.
- **Exclusive 5 year warranty:** Excelsior® 304XS Stainless Steel Hoses are guaranteed for quality and workmanship PLUS up to \$1,000 towards the owner's home insurance deductible in the event of water damage caused by a breakdown of the Excelsior 304XS hoses. (*See terms and conditions for full details*).

For full terms and conditions please visit www.phoenixamd.com/pdf_downloads/HOSE304XS-TC01E.pdf

Excelsior® HE Laundry Detergent & Stain Remover



- **ALL-in-One Laundry Solution** that eliminates the need to use brighteners, whiteners, fabric softener, and dryer sheets. Available in Fresh Scent or Unscented.
- **Get up to 333 loads** per 5L box or up to 200 loads per 3L box with this 6x concentrated formula. Use only 15ml per load in HE washers, and 30ml for traditional washers.
- **Environmentally friendly** phosphate free, bleach free, and safe in septic systems.
- **30 Day Love It / Adore It Guarantee** or your money back!
- **No Stinky Washer Warranty** guarantees that no odors will develop in your machine for its' lifetime, when you use Excelsior® HE detergent exclusively in your new washing machine.

For more information on the 30 day "Love It/Adore It" Guarantee, please visit www.phoenixamd.com/pdf_downloads/HE-LOVEIT-SP-E.pdf

For more information on the "No Stinky Washer Warranty", please visit www.phoenixamd.com/pdf_downloads/HE-NOSTINK-SP-E.pdf

Excelsior® HE Stain Remover



- **Removes the toughest** stains using the cleaning and brightening power of enzymes.
- **Get up to 625 sprays** per bottle with this highly concentrated formula.
- **Environmentally friendly** phosphate and bleach free.

Excelsior® Machine Cleaner & Deodorizer



- **Removes odor causing residues and film** build-up inside HE machines using the natural power of enzymes.
- **Get 5 cleanings** per bottle with this concentrated formula that uses only 50ml per dose.
- **Environmentally friendly** formula that's phosphate and bleach free, and leaves behind an invigorating fresh lemon scent.

Connecting Excelsior® 304XS Stainless Steel Hoses

What You Will Need



1 Set of Color Coded Excelsior® 304XS Stainless Steel Hoses: red for hot water and blue for cold water



4 Flat Washers (included)



1 Adjustable Plier



Hot and Cold Water Faucets should be located within 5ft (1.5m) of hot and cold water fill valves on washer.

Installing Your Hoses

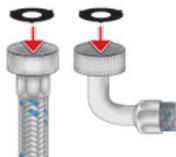
IMPORTANT: for indoor use only. Do not over-tighten couplings or use tape or sealants on valve when attaching to faucets or washer, as damage can result.

Follow the steps below to connect the water to your new washer:

- 1) Ensure your water source is turned off before beginning.



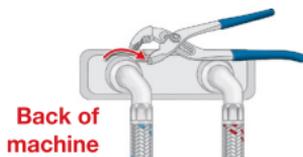
- 2) Insert a flat washer into each end of the hoses. Check that washers are firmly seated in couplings.



- 3) Attach the 90° elbow end of the cold water (blue) hose to the cold water inlet valve on the back of the machine; then the hot water (red) hose to the hot water inlet valve.



- 4) Hand tighten couplings, then use pliers to make an additional 1/4" turn clockwise. *Do not over-tighten couplings, as damage can result.*



- 5) Attach opposite end of cold water (blue) hose to the cold water faucet. Attach hot water (red) hose to the hot water faucet.



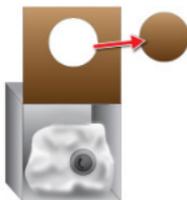
- 6) Hand tighten couplings, then use pliers to make an additional 1/4" turn clockwise. *Do not over-tighten couplings, as damage can result.*



Usage Instructions

Excelsior® HE Laundry Detergent

- 1) Open the detergent box and remove the perforated portion of cardboard from the top of the box.



- 2) Then pull detergent spout through cut out area.



- 3) Place the enclosed measuring cup under the dispensing faucet. To dispense detergent, turn knob on faucet counter clockwise.



- 4) Turn knob clockwise until “click” is felt to stop dispensing.

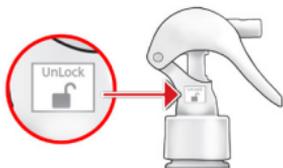


- 5) Applies to 5L and 3L laundry detergent: For High Efficiency washers, use 15ml (1 Tbsp) of detergent per laundry load. For regular washers, use 30ml (2 Tbsp) of detergent per load. Follow manufacturer's washing instructions for water temperature.



Excelsior® HE Stain Remover

- 1) Prior to stain treatment, ensure that Stain Remover sprayer has been unlocked. To unlock, press the unlock button located on the neck of the bottle.



- 2) Apply 2 sprays directly onto stains and surrounding area.
For maximum results, spray the stain both outside and underneath on the inside of the garment.



- 3) Allow the stain remover to work and soak into the stain for 5 minutes or more.



- 4) Place into the regular wash with detergent; for best results use our Excelsior® HE Laundry Detergent.



Excelsior® Machine Cleaner & Deodorizer

- 1) Make sure that the HE washing machine is empty. Open the door of the washing machine.



- 2) Pour a small amount (2ml) of Excelsior® HE Machine Cleaner & Deodorizer onto a clean cloth or sponge.



- 3) Use this to wipe the rubber seal around the door of the HE washing machine, removing all visible residue.



- 4) Follow with a fresh clean damp cloth or sponge to then remove all Excelsior® HE Washing Machine Cleaner & Deodorizer from the rubber seal. Wait one minute for the rubber seal to dry.



- 5) Place the used cloth or sponge into a hamper to be cleaned with your next wash.



Once a month (or whenever odors or residues are noticed):

- 6) Place 50ml (approximately 3 tablespoons) of product into the **empty** HE washing machine detergent drawer or directly into the drum.



- 7) Close the door/lid of the washing machine and set the machine to “normal cycle - hot water”. Make sure the washer is empty. Allow the entire cycle to run and fully rinse.



For very stubborn odors & residues, or for HE washing machines being cleaned for the very first time, you may want to repeat this process a second time.





Scan QR Code to watch a video about
our HE Washer Essentials Kit

For questions, please call us at **1-800-661-7313**
or email us at **service@soswarranty.com**

Excelsior® Family of Home Care Products

Kitchen Care Collection

Excelsior® Stainless Steel Cleaner and Polish
Excelsior® Ceramic Cooktop Cleaner and Polish
Excelsior® HE Complete Dishwasher Solution

Home Care Collection

Excelsior® Fabric & Microfiber Stain Remover
Excelsior® 2-in-1 Revitalizing Leather Care Cleaner & Protector
Excelsior® Revitalizing Leather Care Cleaner & Protector
Excelsior® Bycast Leather & Vinyl Cleaner
Excelsior® 2-in-1 Revitalizing Wood Care Cleaner & Polish

HE-WE-INSTR-03E



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